**JioMart – Test Scenarios**

**1. User Management**

1. Verify user registration with valid details.

2. Verify user registration with invalid/missing details.

3. Verify login with valid credentials.

4. Verify login with invalid credentials.

5. Verify login with OTP.

6. Verify forgot password and reset password flow.

7. Verify profile update (name, mobile, address).

**2. Product Browsing & Search**

8. Verify product search with valid keyword.

9. Verify product search with invalid keyword.

10. Verify product search with filters (brand, price, discount).

11. Verify browsing products by category.

12. Verify product detail page shows description, price, images, ratings.

**3. Cart & Wishlist**

13. Verify adding a product to the cart.

14. Verify updating product quantity in cart.

15. Verify removing product from cart.

16. Verify adding product to Wishlist.

17. Verify removing product from Wishlist.

**4. Checkout & Order**

18. Verify placing order with Cash on Delivery (COD).

19. Verify placing order with online payment (UPI, card, wallet).

20. Verify order placement with applied coupon/discount.

21. Verify checkout with multiple products in cart.

22. Verify order cancellation before shipment.

**5. Payment**

23. Verify payment success with valid card/UPI.

24. Verify payment failure with invalid card/UPI.

25. Verify refund process after order cancellation.

26. Verify invoice is generated after payment.

**6. Delivery & Tracking**

27. Verify selecting a saved delivery address.

28. Verify adding a new delivery address.

29. Verify delivery date estimation.

30. Verify order tracking shows correct status (Processing, Shipped, Delivered).

**7. Customer Support**

31. Verify user can raise a complaint for an order.

32. Verify user can request a return/refund.

33. Verify customer support chat/call works.

**8. Security & Performance**

34. Verify all sensitive pages use HTTPS.

35. Verify user session expires after logout.

36. Verify multiple users can place orders .

37. Verify site/app performance during heavy traffic (sale days).